1 <u>Report of the HDA Membership Engagement Program – 2022-H</u>

Strategic Plan Goal #1 – Membership: Recruit and Retain members by offering
relevant membership value within an inclusive and engaging environment.

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The Membership Engagement Program (MEP) continues to meet via Zoom with
meetings this year in January, April, and September. The MEP is committed to the two
objectives of the Strategic Plan Goal of Membership: 1) Increase membership numbers

- 10 by 5% by end of year 2024 and 2) Ensure annual retention rate of 90%.
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With the changes in social norms and pandemic protocols, the MEP has discussed indepth the way in which we need to adapt to these changes in order to remain relevant and necessary for members of the HDA. Due to the lack of in-person events in the last few years, the MEP has worked hard to revamp what was previously called the new dentist roadmap and new member kit.

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18 The MEP partnered with The Dentists Insurance Company (TDIC) and Central Pacific Bank (CPB) to create an amazing Aloha Kit to welcome new HDA members for the year 19 2022. Each of these kits were hand delivered by members of the MEP. For new HDA 20 21 members in 2020 and 2021, a small gift and welcome letter were sent out this year to 22 thank these dentists for their membership. The pandemic restricted many activities that these new members would normally have been offered, so the MEP felt a small gift 23 24 would show that the HDA did not forget about these members and continues to work to 25 be a resource for all HDA members, both seasoned and new.

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27 On April 28, 2022 a special event was held for new members. This event was hosted by CPB at their central location's newly renovated 20th floor's Waimea Room in downtown 28 Honolulu. 18 new members from membership years 2020, 2021, and 2022 attended 29 30 along with five MEP group members, five CPB banking officers, and HDA staff. The night provided our new member dentists the opportunity to socialize in person, enjoy 31 great food and drinks, and learn more about CPB and HDA. CPB and the MEP would 32 also like to have an event for dentists in Hawaii that are not HDA members and/or those 33 that have not renewed membership in the past few years. 34

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Life members have always been acknowledged in some way by the association; the MEP will be working on coming up with new ways to acknowledge and honor them. There is a drastic increase in the number of life members, therefore providing a sponsored Life Members' luncheon at the HDA Convention may no longer fall within the budget for the association. The MEP has included funds in its budget to provide an alternative to the traditional luncheon in order to honor the HDA Life Members.

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The MEP has been tasked with exploring the subject of DEI (Diversity, Equity, and

- 44 Inclusion). The ADA is prioritizing this on the national level and HDA needs to address
- this issue as it pertains to Hawaii. As Hawaii in and of itself is known as the melting pot,
- the profession of dentistry in Hawaii needs to keep up with changes, evolve to stay with

47 48 49	the times, and continue to meet the needs of the dentists working here. The MEP will work to create a policy statement on DEI.
50 51 52 53	In 2023, we plan to resume the outreach to new dentists to show the value of membership. A Media Task Force has been made in order to create video/vlog/podcast content to be used as outreach to HDA membership.
54 55 56 57 58 59	MEP members are Drs. Shelliann Kawamoto, Anthony Kim, Dayton Lum, Wes Sato, Dan Shin, Camden Tokunaga, and Erin Uwaine, who have worked hard this year. We hope to include neighbor island dentists in the future as we continue to hold meetings via Zoom.
60 61 62	Respectfully Submitted,
63 64 65 66 67	Carla Fukumoto, DDS Chris Young, DDS Co-Chairs
68 69 70	<b>Recommendation of the HOD Reference Task Force on the Report of the HDA</b> <b>Membership Engagement Program:</b> The HOD Reference Task Force recommends the Report of the HDA Membership Engagement Program be accepted.
71 72 73 74 75	Action taken by the House: The HDA HOD accepted the Report of the HDA Membership Engagement Program.
76	<u>Resolution #2022-07-H</u>
77 78 79 80 81	<b>Background:</b> In 2023 the HDA Membership Engagement Program will continue to exercise sound fiscal management and requires appropriate funding to perform its responsibilities and recommends the adoption of the following resolution:
82 83 84 85	<b>Resolved</b> , that the House of Delegates budget the sum of \$0 (income) and \$12,000 (expense) for the conduct of the HDA Membership Engagement Program activities for 2023.
86 87 88 89	<b>Recommendation of the HOD Reference Task Force on the HDA Membership</b> <b>Engagement Program Resolution #2022-07:</b> The HOD Reference Task Force recommends the Resolution #2022-07 be adopted.
90	Action taken by the House: The HDA HOD adopted the Resolution #2022-07.